

## Wiltshire Council Performance Scorecard - 2022/23 Quarter Two





Of the 27 indicators on this scorecard 22 (81%) were ranked as either green or amber in terms of improved performance.






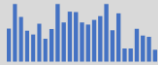

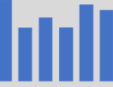







Arrows show the direction of travel. Green is a positive change, red a negative a change and orange neither positive or negative.

Gold shaded measures are main indicators	Unshaded indicators support a main indicator	Grey shaded indicators are selected from a basket of possible measures - the name of that basket appears above the measures
--	--	---

Measure description	Target	Previous positions	Latest position	Latest report	Frequency	Direction of Travel	Trend	Comment	
<b>We Get the Best Start in Life</b>									
<b>Educational Gap: Phonics</b> (The percentage point gap between all pupils at KS1 and those receiving pupil premium - achieving phonics)	Below regional benchmark (20%)	20.0%	21.2%	<b>21.1%</b>	Sep-22	annual - academic year			Presently, the focus is on being consistently above the regional benchmark as it is difficult to make judgments about recent trends with these indicators as different approaches to assessment taken during the pandemic mean 2020 and '21 are incomparable with previously years. Please note: the latest data is also provisional.
<b>Educational Gap: KS4</b> (The percentage point gap between all pupils and those receiving pupil premium - achieving 5+ in English and Maths at KS4)	Below regional benchmark (30.7%)	26.2%	29.4%	<b>32.3%</b>	Sep-22	annual - academic year			
<b>We Stay Active</b>									
<b>Percentage of Children who are Physically Active</b>	60% over course of Business Plan	43.7%	50.5%	<b>53.7%</b>	Mar-21	annual			The trend shows the last four financial years. The improvement shown in Wiltshire in the past three years has not been mirrored in the national or regional figures. Wiltshire now shows better levels of activity than the England (44.6%) or South West (46.3%) average. Results for 2021/22 are yet to be published.
<b>Percentage of Adults who are Physically Active</b>	75% over course of Business Plan	71.2%	72.1%	<b>72.9%</b>	Mar-21	annual			The trend shows the last four financial years. Small improvements in each of the last three years put the activity levels in adults in Wiltshire above the national (65.9%) and regional (70.5%) average.
<b>Referrals into the Reablement Service</b> (total monthly number)		242	257	<b>233</b>	Sep-22	3-month rolling average			The trend shows the last eight months. Total referrals remained at a fairly consistent level since the start of the year before September's drop.

Measure description	Target	Previous positions	Latest position	Latest report	Frequency	Direction of Travel	Trend	Comment
<b>We are Safe</b>								
<b>Re-referrals to Children's Services</b> (% referrals within 12 months of previous referral)	Between 14% and 20%	15.5%	16.1%	<b>15.4%</b>	Sep-22	monthly		The trend shows the last 18 months. Every month of the financial year 2021/22 returned a lower re-referral rate than the 16% for 2020/21. The first five months of 2022/23 have each seen a small proportion rise before a fall in Sept. Despite this our re-referral rate is lower than comparative local authorities.
<b>Public Protection</b>								
<b>Total number of Licensing Interventions</b> (Notifications received, Number of Licensing Hearings, Number of Animals Inspections carried out and Number of Licensing Transactions)		1,017	1,765	<b>2,332</b>	Sep-22	Annual rolling average		The first and final quarters of the financial year traditionally show fewer interventions than quarters two and three due to the lower number of events. As business activity increased following the pandemic so did the number of licensing interventions but Q2 22/23 is at similar levels to Q2 21/22. Post-pandemic, there has been an increase in festivals and events being held again which have been supported by the Licensing Team, as well as an increase in animal breeders trading in the area which all require inspecting by licensing officers.
<b>Adult Safeguarding</b>								
<b>Percentage of S42 Outcomes Met</b> (% of statutory enquiries into possible abuse or neglect [section 42] in which set outcomes were met)	Between 95% and 99%	95.0%	95.0%	<b>100.0%</b>	Sep-22	monthly		The trend shows the last 18 months. This indicator counts enquiries as they are closed and only counts incidents where an individual is asked what they want to achieve from the process. The overall proportion of met outcomes remains high.
<b>Percentage of Outcomes Complete in Three Working Days</b> (% of all 'first conversations' where the outcome was completed within 3 working days from first contact)	85% or above	81.0%	85.0%	<b>81.0%</b>	Sep-22	monthly		The trend shows the last 18 months. The proportion of completed outcomes in the time frame remains consistently within a range of less than 8 percentage points over the period shown. Each of the last three months was a slight improvement on the same position last year.

Measure description	Target	Previous positions	Latest position	Latest report	Frequency	Direction of Travel	Trend	Comment
<b>We Live Well Together</b>								
<b>Stability for Looked after Children</b>								
<b>Percentage of Looked After Children Placed more than 20 Miles from Home</b> (Excludes unaccompanied asylum seeker children)	Between 34% to 37%	37.0%	39.0%	<b>38.0%</b>	Sep-22	monthly	 	The trend shows the last 18 months. The proportion has been stable for the last 12 months; fluctuating between 35% and 38%. The final 2021/22 position was 36%, down one percentage point from 2020/21.
<b>Care Leavers in Suitable Accommodation</b> (% of 19-21 year old care leavers in suitable accommodation in a four month window)	Between 85% and 95%	89.0%	91.0%	<b>90.0%</b>	Sep-22	monthly	 	The trend shows the last 18 months.
<b>We ensure decisions are evidence-based</b>								
<b>Participation</b>								
<b>Voter Turnout in Neighbourhood Plan Referendums</b>	Above 25%	28.0%	26.6%	<b>12.7%</b>	Oct-22	latest vote	 	The trend shows 25 referendums from 2019. Since 2021 17 referendums have been held and the median turnout is 42%. The last referendum was held in Laverstock and Ford with 12.7%. The highest turnout for a referendum since 2021 is Crudwell (62%) - held alongside local elections - and Broad Chalke for a standalone referendum (52%)
<b>Voter Turnout in Unitary By-Elections</b>	Above 35%	24.9%	35.6%	<b>33.0%</b>	Nov-22	latest vote	 	The trend shows all by-elections dating back to 2019. The latest vote was in Salisbury St Paul's in November 2022, which had a slightly reduced turnout on the previous by-election turnout (35%). The median turnout since the start of 2019 in six unitary by-elections is 31.24%.

Measure description	Target	Previous positions	Latest position	Latest report	Frequency	Direction of Travel	Trend	Comment
<b>We have the Right Housing</b>								
<b>Delivery of Affordable Housing</b>	650 homes per financial year	556	688	<b>295</b>	Sep-22	Annual total		The trend shows the last six quarters. The cumulative total for affordable homes completed in 2021/22 was 688 which surpassed the target of 650. The July to Sept 2022 figure is less than the same period in the previous year of 194.
<b>The number on the Housing Register</b> (total number of the households on the register at the end of the period, not including those on the open market register)		3,870	4,136	<b>4,193</b>	Sep-22	quarterly		The trend shows the last ten quarters. The numbers on the housing register have been growing over the last 24 months. At the end of Sept the number was 21% higher than the same point in 2021 and 28% higher than the same point in 2020.
<b>Total Households in Temporary Accommodation</b>	Below 95 placements	69	78	<b>93</b>	Sep-22	quarterly		The trend shows the last ten quarters. Whilst worse than last quarter the figures remain an improvement on the situation in June 2020 where there were 135 households in temporary accommodation and are a 7% reduction on the same period last year.
<b>We have the Right Skills to Prosper</b>								
<b>Unemployment</b> (number of the work age population [16+] claiming out of work benefits)		2.1%	2.1%	<b>2.1%</b>	Sep-22	monthly		The trend shows the last 18 months. The claimant number had been falling but has risen by a small amount in the last two months, but the Sept total is a 29% reduction on the Sept 2021 figure.
<b>Youth Claimant Rate</b> (percentage of 18-24 year olds claiming out of work benefits)		3.0%	3.1%	<b>3.1%</b>	Sep-22	monthly		The trend shows the last 18 months. A downward trend of a year-and-a-half means that in Sept the youth claimant rate was almost 2 percentage points below where it was at the same time in the previous year.

Measure description	Target	Previous positions	Latest position	Latest report	Frequency	Direction of Travel	Trend	Comment
<b>We have Vibrant, Well-Connected Communities</b>								
<b>Transport and links</b>								
<b>Use of Public Transport</b> (Number of passenger trips on both the commercial and supported bus network)	7,905,000 (trips per annum, by Q4 22/23)	7,271,897	4,530,180	<b>6,793,565</b>	Q1 (Jun 22)	12 month rolling (reported by latest quarter)		The target for public transport usage is 7,905,000 passenger trips per annum across both the supported and commercial network. As public transport has not yet recovered to pre pandemic levels, the target is based upon 15% less trips than pre covid figures, where we had 9,300,000 passenger trips in the financial year 19/20.
<b>We Take Responsibility for the Environment</b>								
<b>Waste economy</b>								
<b>Household Waste</b> (Kilograms of waste produced per household)	880kg (at the end of Q4)	501	519	<b>476</b>	YTD Q2	Annual		The trends show the YTD Q2 position over the last three years. 21/22 and 22/23 values are provisional.
<b>Recycling Rate</b> (Percentage of household waste recycled or composted)	45%	44.6%	46.0%	<b>43.0%</b>	YTD Q2	Annual		These four indicators should be reviewed together as they provide data on the amount of household waste produced, and the routes of disposal. Overall, tonnages are down compared with the peaks seen over the period of the pandemic. The stretch targets proposed are for the end of 22/23. With the Environment Act there will be requirements to collect more materials for recycling with central funding provided to support this and further information is awaited on the timing of these legislative changes to inform our targets for future years.
<b>Waste Recovery Rate</b> (Percentage of household waste sent for treatment/energy recovery)	42%	41.8%	35.4%	<b>41.6%</b>	YTD Q2	Annual		
<b>Residual Waste Rate</b> (Percentage of household waste sent to landfill)	13%	13.6%	18.6%	<b>15.4%</b>	YTD Q2	Annual		

Measure description	Target	Previous positions	Latest position	Latest report	Frequency	Direction of Travel	Trend	Comment
<b>We are on the path to Carbon Neutral (Net Zero)</b>								
<b>Wiltshire's Carbon Emissions</b> (kilotons carbon dioxide, and the equivalent of other greenhouse gasses. Territorial emissions only, i.e. these are emissions that arise within the county)	2100 kilotons	2,637	2,534	<b>2,209</b>	Dec-20	annual with a 2-year lag		The trends show the most recent three annual returns. This measure counts only the gasses produced within the county and the complexity of measuring it means that data is only available after two years. The direction of travel is positive.
<b>Wiltshire Council's Carbon Emissions</b> (measured in CO2e - greenhouse gases in a common unit. For any quantity and type of greenhouse gas, CO2e signifies the amount of CO2 which would have the equivalent global warming impact)	3750 tonnes	12,321	4,401	<b>5,275</b>	Mar-21	annually		The trend shows the five latest annual returns. The small rise in 2021/22 is due to the resumption of services following the pandemic.
<b>Energy Performance Certificates at Levels A - C</b> (% or registered EPC recorded at one of the top three levels - a three year rolling average)	Above South West benchmark (48%)	43.0%	49.0%	<b>50.0%</b>	Dec-21	annual		The trend shows the five latest annual returns. This does not show the EPCs of all homes in Wiltshire only the EPCs registered over a rolling three-year period. Half of Wiltshire's homes were classified in the top three (of seven) levels in the most recent count compared with 34% in 2015-18.
<b>Public Electric Vehicle Charging Points</b> (all publicly available charging points including those owned by the council)	35 per 100,000 population (in line with SW average)	120	167	<b>179</b>	Mar-22	annual		The trend shows the position at the end of the last four financial years. There has been slow growth in the last two years of just 49% but these figure do not include private EV charging where there is more growth.